

Corporate Office, CDMA Section
515, Bharat Sanchar Bhawan,
Janpath, New Delhi-110 001
Phone- 011-23037290,
Fax- 23710055
E-mail- ashok_kr@bsnl.co.in



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 69-07/2008-CDMA/Vol.II

Dated: 04.02.11

To,
The C.G.Ms.T,
All Telecom Circles / Telecom Districts,
BSNL.

Sub.:-Opening of toll free no. for recharge while roaming and third party recharge in CDMA network.

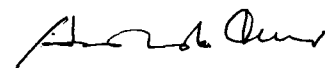
Ref: - This office letter even no. dated 23.06.2010

Please refer to the previous letter cited under reference issued from this office on subject matter. According to the letter it has been decided that a toll free 18002330123 opened for CDMA customers to recharge while roaming and third party recharge for all India. During implementation it was found that a single toll free number could not serve for all India and it was felt that a separate toll free number is required from each WIN. New Toll free number decided from each CDMA WIN is given as below.

Sl.No.	Toll Free Number	Zone(WIN)	Circle covered
1	18002330123	North & West	HP,HR,JK,PB,RJ,UAL,UP(W),UP(E),CHG,GUJ ,MH & MP
2	18003455123	East	AN,AS,BH,KOL,JKD,NE-I,NE-II,OR & WB
3	18004259123	South	AP,CHTD,KL,KT & TN

GM (WIN) Vadodara, Kolkata & Bangalore is requested to open the toll free no. from respective WIN for the purpose mentioned above. The routing of this toll free no. shall be so defined that the call is routed to the respective WIN based on the customer dialing the toll free no.

All the circles are requested to take necessary action and test the toll free no. for its proper working. The wide publicity shall also be given to make customers aware about the facility.


(Ashok Kumar)
DGM (NWP-CDMA)

Copy to:-
GM (WIN) Vadodara/Bangalore/Kolkata –for necessary action Pl.

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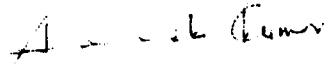
No. 69-07/2008-CDMA/Vol.II

Dated: 23.06.10

To,
**The C.G.Ms.T,
All Telecom Circles / Telecom Districts,
BSNL.**

**Sub.:-Opening of toll free no. for recharge while roaming and third party recharge in
CDMA network.**

- 1) It has been decided to open a toll free no. so that prepaid CDMA customer while roaming in others zone are able to recharge their account. The same no. can also be used for third party recharge as well as normal recharge by customer.
- 2) GM (CDMA), Vadodara is requested to open 18002330123 as toll free no. for the purpose mentioned in para 1 above. The routing of this toll free no. shall be so defined that the call is routed to the respective WIN based on the customer dialing the toll free no.
- 3) All the circles are requested to take necessary action and test the toll free no. for its proper working. The wide publicity shall also be given to make customers aware about the facility.


(Ashok Kumar)
DGM (NWP-CDMA)

Copy to:-
GM (CDMA) Vadodara –for necessary action pl.